Final Results of Residents' Priorities Survey Conducted by the Harringay Community Website between 14<sup>th</sup> & 29<sup>th</sup> February

## 1. Survey Methodology

Completion of the survey was by invitation only. Invitation was both via email and through a request on the Harringay Community Website. The survey was run on the well established surveymonkey.com survey site.

Respondents were asked in two questions to rate their priorities for Harringay. Firstly they were asked about their priorities for the residential areas and secondly for the commercial area, Green Lanes.

The categories against which respondents were invited to rate were those issues which have been raised for discussion on the Harringay Community Website over the past six months. There was no subjective filtering of the issues by the survey designer. Respondents were given the opportunity to add additional issues where they did not feel that all their concerns were covered by the categories provided.

Most respondents will have had a reasonable familiarity with the issues from the recent discussion on the Harringay Community Website. Whilst personal views are expressed on the website, the discussions tend on balance to be even-handed in their treatment of most issues.

Respondents were required to rank the categories in order of importance for them as priorities within both the residential and commercial sets.

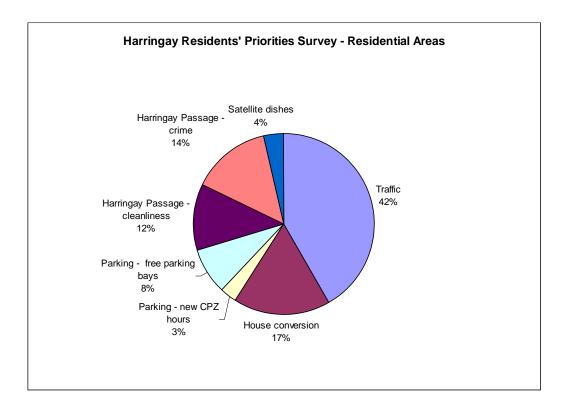
## 2. Survey Results

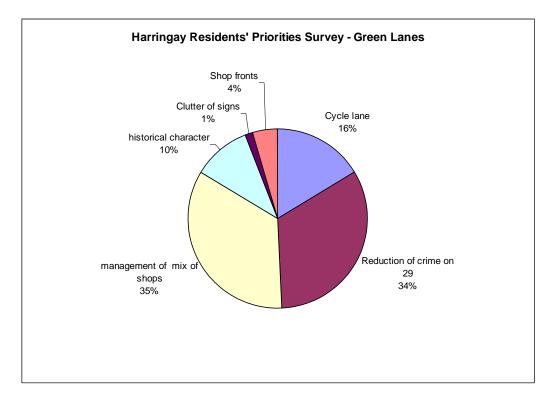
As of midnight on 29<sup>th</sup> February the website had 372 members. 153 survey responses were received. The response rate of 41% is much higher than average for a survey of this sort.

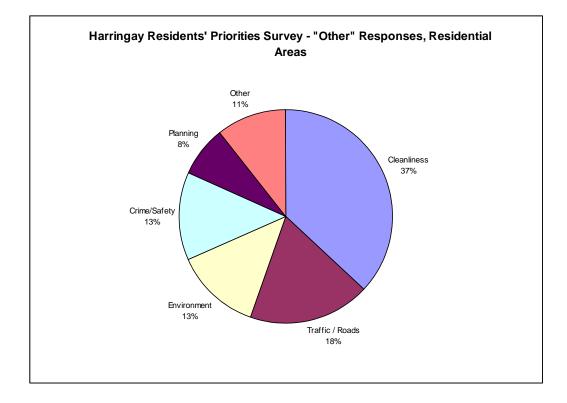
The preferences that respondents indicated are shown in the graphs below. The first two graphs indicate the percentage of respondents choosing each category as their top priority.

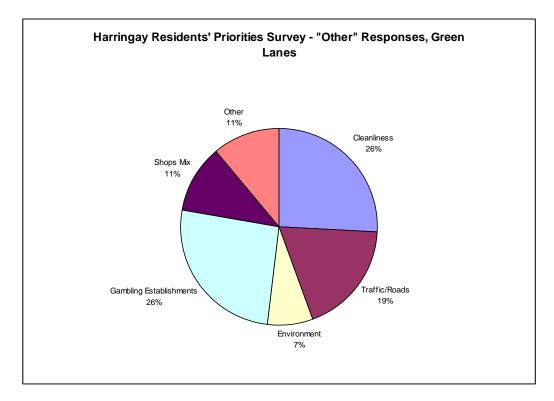
The second two graphs show the areas of concern raised by respondents in the two open questions in the end of the survey where respondents where invited to indicate issues not otherwise covered by the survey. 38 items are included for the residential areas analysis and 27 for Green Lanes. In some instances single responses were split into component parts to enable a better presentation of the analysis. Comments are reproduced in full at Appendix 4.

Hugh 2<sup>nd</sup> March 2008









## Appendix 1 - website Invitation to Participate

There's been lots of discussion recently on this site about what people would like to see improved or changed in Harringay. What's not clear is what people's priorities are.

I've gone through all the discussions on this site for the past 6 months and taken out what issues members have identified. My understanding of what the main issues for people are:

### 1. Residential Areas

- Traffic - traffic volumes on the Ladder

- House conversion – to flats or houses in multiple occupation and the consequent potential for additional parking problems & the use of multiple occupation houses by groups engaged in crime or causing a public nuisance/disorder

- Parking concerns about the new CPZ and the removal of free parking bays by the schools
- Harringay Passage cleanliness, actual & potential crime
- Satellite dishes a need for planning control?

### 2. Green Lanes

- Potential for cycle lane
- Reduction of crime on the 29 bus
- Desire to carefully manage the mix of shops of Green Lanes
- Preservation of historical character/features
- Clutter of estate agents' and other signs
- Concern over planning control for shop fronts

This website has set up a two-question survey asking you to rate your priorities from the issues above. It should take about 2 minutes. A number of our local representatives have already expressed an interest in seeing what people think. Let's help them.

Click Here to take the Harringay Residents' Priorities Survey

The survey closes at midnight on 29th February after which time I will publish the results.

# Appendix 2 - Screen Shot of Survey Page

I. Which are the most important issue Discussions" on the Harringay website	. Then please ra	te the issues from 1 -	7. Choose 1 for the	problem which you w			
s least important to you and so on. Th	ere is a space at 1	the end of the quest	ion for you to add an 3	y issues not listed.	5	6	7
Traffic	0	0	<u>a</u>	Ú.	Û.	0	) D
louse conversion	5	5	- G	- O	0	Ũ	Ũ
Parking - new CPZ hours	0	J.	<u> </u>	- O	0	Ĵ	0
arking - removal of free parking bays	0	Ĵ,	<u> </u>	5	0	Ĵ	Û
larringay Passage - cleanliness	9.	0	0	0	0	0	0
Harringay Passage - actual & potential crime	C C	J	5	5	0	5	5
Satellite dishes - need for planning	0	0	0	0	0	0	0
ther (please specify)							
control ther (please specify) . Which are the most important issues tarringay - from Recent Discussions" ( see solved 6 for the issue which is law	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify) • Which are the most important issue: arringay - from Recent Discussions" (	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify) . Which are the most important issue: arringay - from Recent Discussions" ( ee solved, 6 for the issue which is lea:	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify) . Which are the most important issue: iarringay - from Recent Discussions" ( ee solved, 6 for the issue which is lea: :ycle lane	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify)	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify) . Which are the most important issues arringay - from Recent Discussions" ( are solved, 6 for the issue which is lea- vice lane eduction of crime on the 29 bus careful management of the mix of hops of Green Lanes reservation of historical	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t
ther (please specify) . Which are the most important issue larringay - from Recent Discussions" of ee solved, 6 for the issue which is leas cycle lane leduction of crime on the 29 bus Careful management of the mix of	on the Harringay	website. Then pleas	e rate the issues beli	ow from 1 - 6. Choose	e 1 for the prob	lem which you w	ould most like t

## 3. Appendix 3 - Questions & Categories

1. Which are the most important issues for you in the residential areas of Harringay? Please read the post "Residents' Priorities for Harringay - from Recent Discussions" on the Harringay website. Then please rate the issues from 1 - 7. Choose 1 for the problem which you would most like to see solved, 7 for the issue which is least important to you and so on. There is a space at the end of the question for you to add any issues not listed.

- Traffic
- House conversion
- Parking new CPZ hours
- Parking removal of free parking bays
- Harringay Passage cleanliness
- Harringay Passage actual & potential crime
- Satellite dishes need for planning control
- Other (please specify)

2. Which are the most important issues for you in the Commercial areas of Harringay, in other words Green Lanes? Please read the post "Residents' Priorities for Harringay - from Recent Discussions" on the Harringay website. Then please rate the issues below from 1 - 6. Choose 1 for the problem which you would most like to see solved, 6 for the issue which is least important to you and so on. There is a space at the end of the question for you to add any issues not listed.

- Cycle lane
- Reduction of crime on the 29 bus
- Careful management of the mix of shops of Green Lanes
- Preservation of historical character/features
- Clutter of estate agents' and other signs
- Planning control for shop fronts
- Other (please specify)

# Appendix 4 – Issues Raised in the Other Category

	5 5
RESI	DENTIAL AREAS
A	
1	street cleaning on the gardens
2	Lack of enforcement of cleanliness in streets and front gardens (overflowing bins, dumping of
2	domestic rubbish etc)
3	Rubbish, tipping and dog mess
4	Litter and dumping
5	street cleaning and fly tipping
6	Street cleaning!
7	Cleanliness overall (not just in the passage)- fly-tipping, garbage on streets, etc.
8	Dumping
9	Dog Mess everywhere. Signs up but is anything ever done about it? I would make this joint "1" with cleanliness of passage (same issue)
10	General cleanliness in the area is very poor
11	1st Rubbish Collection the streets are filthy
12	Streets in the Gardens area - cleanliness - TOP ISSUE
13	Street Cleaning Issues
14	littering
В	Traffic / Roads
1	I want a traffic solution for All the ladder streets
2	HGV's on Ladder Roads
3	Change the speed limit on Wightman Rd - and more places to cross safely on Wightman Rd.
4 -	proper pedestrian crossing on Green Lanes where Frobisher Road meets it
5	unfinished sloppy highways work e.g. on Hermitage rd
6	speed humps removal
7	Road surface of Wightman Road. Awful.
	Environment
1	more street greenery Pollution from traffic
2 3	More areas for wildlife
5 4	
+ 5	Signage To let & For Sale improvement of Duckett's Common
כ	Crime/Safety
ı	Highest priority: 1. Safer environments to stop antisocial behaviour e.g. removing low perimeter
_	walls that are ideal for seating from council estates in Sydney Rd
2	WOULD LIKE TO SEE MORE COMMUNITY POLICE OFFICERS
3	Security of access to Hornsey station
4 =	teen gangs
5	Street Lighting Planning
1	illegal letting and subletting
•	Under Housing Conversion it is important that we restrict the conversion of homes into bed-sits.
2	as this has knock on effects for traffic, and potentially crime (through increased population)
3	Replacement windows - need for planning control
-	Other
1	recycling services improved (e.g. plastic, garden waste
2	Create a new 'small' bus route, similar to W5, to link the Ladder (Wightman Rd) with Crouch End, Muswell Hill and Finsbury Park (the park, not the station) - fewer people will take use their cars if there was a reliable bus service linking these areas.
3	Too many to mention in brief!
4	Failures by police, AS MAINTAINED by Haringey Council, and failures by Council Staff & Officers to ADHERE TO THE RULE OF LAW, & SERVE THE CITIZENS IN ACCORDANCE

4 Officers to ADHERE TO THE RULE OF LAW, & SERVE THE CITIZENS IN ACCORDANCE WITH THE PROVISIONS OF PARLIAMENTS LAWS.

#### COMMERCIAL AREAS

- A Cleanliness
- 1 Overall, litter is an awful problem. We need to get through to people about littler.
- 2 Litter shops create and don't clean up
- 3 littering
- 4 street cleaning
- 5 Overall cleanliness.. more visible bins please!
- 6 cleaner sidewalk
- 7 Cleanliness of Green lanes

### B Traffic/Roads

- 1 Traffic congestion especially around arena retail park.
- 2 Traffic volume on Green Lanes, esp. around new arena dev
- 3 arena traffic
- 4 20mph speed limit and hence create an environment which is attractive for walkers and cyclists
- 5 Parking outside shops which hinders traffic flow

### C Environment

- 1 pollution from traffic
- 2 Refurbishment and restoration of Grand Parade/ Green Lanes

### D Gambling Establishments

- 1 number of betting shops
- 2 no more betting shops,
- **3** betting shops
- 4 Proliferation of betting shops
- 5 Number of betting shops on Green Lanes
- 6 Reduction in number of gambling establishments
- There are far too many betting shops on Green Lanes, surely this does not support a mix of uses on this dynamic high street, and has other knock on effects as well. I would rank my top
- 7 four choices as joint first if possible. It is critical that we maintain a clean and well designed high street to encourage inward investment in Haringey

### E Shops Mix

1 No more supermarkets & chain stores

WOULD LIKE TO SEE THE LOCAL COUNCIL TAKE POSITIVE STEPS TO ENCOURAGE GOOD QUALITY LOCAL SHOPS, PARTICULARLY SHOPS RELEVANT TO FAMILY LIFE, IE

- 2 BOOK SHOPS, CHILDRENS TOYS/CLOTHES SHOPS, GIFT SHOPS, ATS AND CARDS, FLOWER SHOPS, CHILD FRIENDLY CAFE/BISTRO ETC, AS OPPOSED TO ONE POUND SHOPS, BETTING SHOPS, ESTATE AGENTS AND THE MEN ONLY CLUBS.
- 3 How many more 'supermarkets' and betting shops do we need?

### F Other

- 1 Too many to mention in brief!
- 2 They're all important!
- 3 I am a cyclist but have no idea how one could put a cycle lane on Green Lanes. There just is not room.